

# Town of Lake Cowichan 2025 Property Tax Newsletter

39 South Shore Road, Lake Cowichan



## If Eligible, Claim your Home-Owner Grant Online



Claim your homeowner grant online at: [gov.bc.ca/HomeOwnerGrant](https://gov.bc.ca/HomeOwnerGrant) or call 1-888-355-2700 to speak with a live agent. There is a link to the homeowner grant (under Taxes & Payments) on the Town's website. Claim your homeowner grant by **July 2, 2025**, to avoid penalty charges.

To claim your grant online you will need the jurisdiction code (539) and the roll number for the property you are residing at. This information can be found on the top left side of your property tax notice.

Tax payments must be received at the Town Office by 4:30 pm on **July 2, 2025**. Online payments through your bank require additional processing time. Pay early to avoid a 10% penalty.

- Payment options in office for taxes and utilities include debit, cheque, or cash (no change will be provided, the overpayment will be applied to the property tax account).



- Pay your tax or utility payments through telephone or online banking or using Citizen Services Cloud to make payment by credit card. Credit cards are NOT accepted at the Town office.
  - Pay early (generally three to eight business days) to allow for bank processing times.
  - Credit card payments must be made five business days before the due date.
  - **TIP: Problems with online payment: add 2 or 3 zeros in front of your roll number.**
- Mail your cheque to the Town Office, with bottom portion of the tax notice. Ensure your payment is received before 4:30 pm on July 2, 2025. The post-mark date is not accepted as proof of payment date. We also accept post-dated cheques made payable for the due date. Please note there is no drop box or mail slot at the municipal office.
- If a mortgage company pays your taxes, you are still responsible for claiming the homeowner grant online, if eligible.

### Mail Disruptions:

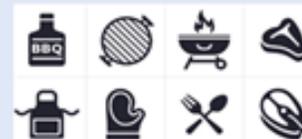
Postal service disruptions may delay the delivery of payments to the Municipal Office. Please note that late payments will still incur penalties, regardless of mailing delays.



AGM to be held in  
Council Chambers on  
June 24<sup>th</sup>, 2025, at 5:00 pm

### Town BBQ Steak Dinner June 14<sup>th</sup> \* Saywell Park \* 6pm

Tickets available for sale  
at the Town office for \$12 each



## Be Bear Aware

All garbage and organics totes must be at curbside by 7 am July 2nd through September 1<sup>st</sup> on your scheduled pick-up day. For the remainder of the year totes must be at curbside by 8 am. **If you observe dangerous wildlife, please contact:**

A reminder that **burning is prohibited** in Lake Cowichan.



**BC Assessment** website: [www.bcassessment.ca](http://www.bcassessment.ca) or call 1-866-825-8322

## Property Tax Deferment

Applications for property tax deferment must be made online by **July 2, 2025** to avoid penalty charges.

Information on property tax deferment can be found at: [gov.bc.ca/propertytaxdeferment.ca](http://gov.bc.ca/propertytaxdeferment.ca)

For enquiries call: 250-387-0555  
Email: [TaxDeferment@gov.bc.ca](mailto:TaxDeferment@gov.bc.ca)

## Citizen Services Cloud

You may pay your property taxes with credit card **online**. You will be charged a third-party convenience fee.

- Register for an account, from the link available on the Town's website under Taxes & Payments.
- To register you will need the online access code and your roll number which is located on the top right of the property tax notice.
- Payments made at the office or through online banking do not reflect on your online account balances.

## Contacts:

### Municipal Office

[www.lakecowichan.ca](http://www.lakecowichan.ca)

39 South Shore Road

PO Box 860

Phone 250-749-6681

Fax 250-749-0281

Office hours 8:30 - 4:30 pm

### Public Works

7 Grossleg Way

Phone 250-749-6244

Fax 250-749-6686

Office hours 8:00 - 4:30 pm

Summer hours 7:00 - 3:30 pm  
(July and August)

After hours **Emergency Only**  
250-715-9730



Please have your dog on a leash



Please pick up after your dog

Watering Guidelines	Stage 1	Stage 2	Stage 3	Stage 4
Refer to website for complete schedule of water restrictions.	May 1 to Oct. 31	Prov. Drought Code 3 As Required	Prov. Drought Code 4 As Required	Prov. Drought Code 5 As Required
<b>Conventional Irrigation Systems and Sprinklers</b>				
Sprinkling Times	7:00am - 9:00am or 7:00pm - 9:00pm	7:00am - 9:00am or 7:00pm - 9:00pm	Not Permitted	Not Permitted
Even Address Odd Addresses	Wed and Sat. Thurs. and Sun.	Wednesday Sunday	Not Permitted	Not Permitted
New Lawns Permit Required	Any day	1 hour/day Any Day with permit	1 hour/day Any Day with permit	Not permitted
<b>Hand Watering, Micro / Drip Irrigation</b>				
Vegetable garden, fruit trees Ornamental trees, shrubs, flowers	4 hours/day 2 hours/day	4 hours/day 2 hours/day	2 hours/day 1 hour/day	2 hours/day 1 hour/day
Lawns	2 hours/day	1 hour/day	Not Permitted	Not Permitted
New Lawns	2 hours/day	2 hour/day	1 hour with permit	Not Permitted
<b>Pools and hot tubs</b>	<b>No restrictions</b>	<b>No restrictions</b>	<b>Not Permitted</b>	<b>Not Permitted</b>